

THE DURHAM OX



SHREWLEY
EST. 1764

festive Terms & Conditions 2022

Festive Fayre Bookings:

1. A deposit of £10 per person is required to secure the booking when dining from one of our Festive menus.
2. All deposits will be redeemed against the final cost of your bill.
3. All deposits will be forfeited if the reservation is cancelled within 21 days of the booking date.
4. If a guest is a no-show, there will be no refund offered.
5. Please note, no booking is confirmed until the deposit has been received. We can hold your enquiry for 48 hours, after which it will be automatically released.
6. A pre-order will be required and must be completed no later than 21 days prior to the booking date. Please note, we cannot guarantee to accommodate your pre-order requirements if this deadline is not adhered to.
7. All prices are inclusive of VAT. A 10% service charge will be added to your final bill. This goes directly to the team who serve you on the day.
8. We do not guarantee areas or specific table requests, however, we shall endeavour to accommodate requests where possible.
9. Payment of your deposit confirms you have read and accepted the terms and conditions of booking.
10. Management reserves the right to change the terms and conditions.

Christmas Day Bookings:

1. All prices are inclusive of VAT. A 10% service charge will be added to your final bill. This goes directly to the team who serve you on the day.
2. A 50% deposit is required per person, to secure your Christmas Day booking. The remaining 50% of this will be due on Monday 12th December.
3. In the event of guest number reducing, or a booking needing to be cancelled, this can be done so without a deposit forfeit until December 1st 2022. After which each guest's 50% deposit will be forfeited.
4. Please note, no booking is confirmed until the deposit has been received. We can hold your provisional booking for 48 hours, after which the space will automatically be released.
5. A pre-order will be required and must be completed by Monday 12th December. Please note, we cannot guarantee to accommodate your pre-order requirements if this deadline is not adhered to.
6. All prices are inclusive of VAT. A 10% service charge will be added to your final bill. This goes directly to the team who serve you on the day.
7. We do not guarantee areas or specific table requests, however, we shall endeavour to accommodate requests where possible.
8. Payment of your deposit confirms you have read and accepted the terms and conditions of booking.
9. Management reserves the right to change the terms and conditions.

For all enquiries please email hello@durhamoxshrewley.co.uk or call 01926 842 283

