

## **Festive Terms and Conditions 2021**

### **Festive Fayre Bookings**

1. A deposit of £10 per person is required to secure the booking when dining from one of our Festive menus.
2. All deposits will be redeemed against the final cost of your bill.
3. All deposits will be forfeited if the reservation is cancelled within 21 days of the booking date.
4. If a guest is a no-show, there will be no refund offered.
5. Please note no booking is confirmed until the deposit has been received. We can hold your enquiry for 7 days, after which it will be automatically released.
6. A pre-order will be required and must be completed no later than 21 days prior to the booking date. Please note we cannot guarantee to accommodate your pre-order requirements if this deadline is not adhered to.
7. All prices are inclusive of VAT. A 10% service charge will be added to your final bill. This goes directly to the team who serve you on the day.
8. We do not guarantee areas or specific table requests, however, we shall endeavour to accommodate requests where possible.
9. Payment of your deposit confirms you have read and accepted the terms and conditions of booking.
10. Management reserves the right to change the terms and conditions
11. If Covid is the reason either you the party cannot attend the booking or us the supplier cannot host your event, we hold any money paid for you. This will be held under your name and can be used as you wish, for the next 3 months from the date of your booking.

### **Christmas Day Bookings**

1. A 50% deposit payment is required per person, to secure your booking for Christmas Day. The remaining 50% of this will be due on the 25th December.
2. In the event of guest number reducing, or a booking needing to be cancelled, this can be done so without a deposit forfeit until December 1st. After which each guests 50% payment will be forfeited.
3. Please note no booking is confirmed until the deposit has been received. We can hold your provisional booking for 72 hours, otherwise can automatically release the space.
4. A pre-order will be required and must be completed by Thursday 16th December. Please note we cannot guarantee to accommodate your pre-order requirements if this deadline is not adhered to.
5. All prices are inclusive of VAT. A 10% service charge will be added to your final bill. This goes directly to the team who serve you.
6. We do not guarantee areas, or specific table requests, however, we shall endeavour to accommodate such requests where possible.
7. Payment of your deposit confirms you have read and accepted the terms and conditions of booking.
8. Management reserves the right to change the terms and conditions.
9. If Covid is the reason either you the party cannot attend the booking or us the supplier cannot host your event, we hold any money paid for you. This will be held under your name and can be used as you wish, for the next 3 months from the date of your booking.